

## **Our Region**

MDA Thuisverpleging provides nursing services in the Antwerp regions with **postal codes 2000, 2018, 2020, 2060, 2100 (south), 2140 and 2600.**

## **Contacting Us**

If you want to call on MDA Thuisverpleging, or if you would like to get a better understanding of the highly specialized or complex integrated care we can offer, **please call us - preferably the day before - at the central phone number: 03/82.904.82.**

If you have any questions or comments about our services, please contact the MDA Nurse Coordinator, **Dom Marian**, by e-mail at [Info@MDAthuisverpleging.be](mailto:Info@MDAthuisverpleging.be).

The most recent version of this **brochure is downloadable (also in Dutch)** from our website [www.MDAthuisverpleging.be](http://www.MDAthuisverpleging.be).

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THUISVERPLEGING  
NURSING CARE

TEL. 03/82.904.82

[www.MDAthuisverpleging.be](http://www.MDAthuisverpleging.be)

## Who Are We?

**MDA** is a medium-size home care service that has been active in the Antwerp region for over 15 years.

The **MDA** team consists of a group of experienced nurses, an Administrative Assistant, and a Nurse Coordinator.

**MDA** Thuisverpleging works closely with GPs, dentists, specialists, palliative reference centers, hospitals, and health insurance organizations.

## Our Mission

It is **MDA** Thuisverpleging's mission to **offer qualitative individualized nursing services to every patient**, in consultation with the attending physician(s), other healthcare providers, and the patient's partner and family.

Home care may be needed because of a temporary illness, a long-term condition, or when end-of-life (palliative) care is needed.

**MDA** Thuisverpleging is there to **assist patients with professional nursing services, to allow them to remain at home as long as possible**.

At **MDA** Thuisverpleging, meeting the needs of our patients and **providing high-quality care** is our primary concern. Therefore, **MDA** Thuisverpleging works with **small teams of experienced nurses** who make

themselves quickly familiar with the needs of the patient.

At **MDA** we are all concerned about the impact of the environment on our health. Therefore, **the team uses eco-friendly transport whenever possible**.

## Our Services

**Personal care**, like washing and/or dressing, can be provided without a Dr's prescription.

**Medical care**, such as wound care, injections (including insulin), incontinence care, bladder irrigation, enemas, stoma care, gastric tube feeding, blood sample collection, and **end-of-life care**, is provided only by prescription of the attending (family) physician.

**Highly specialized care** (such as peritoneal dialysis, pain pumps, etc.) is only provided in consultation with the attending hospital specialists.

In case **complex integrated care** is needed, the Nurse Coordinator will have structural consultation with the nursing team, the attending physician(s), and other health care professionals involved, to coordinate the care provided in the best possible way.

## Our Rates

**MDA** Thuisverpleging has joined the National Agreement between nurses and

health insurance organizations. The care we provide is **refundable through all Belgian health insurance organizations**.

**MDA** Thuisverpleging works with the so-called "third-party payment" system, which means that **bills are sent directly to the health insurance organizations**. To be able to do this, we will have to **read the electronic ID (e-ID) of the patient before every nursing service we provide**.

An overview of the invoiced fees will be sent to the patient's "eBox" (access via [www.mybelgium.be](http://www.mybelgium.be), "My Health").

For those with private insurance, or those in need of nursing services that are not covered by national health insurance, we will draw up a tailor-made nursing service agreement.

## How Does It Work?

**Please call us - preferably the day before - at the central phone number: 03/82.904.82**, to make your first appointment.

During the first visit, the nurse will discuss what kind of nursing services are needed, and will provide a list of all the cellphone numbers of the personal nursing team.